

CASE
Coalition of Agencies in Service to the Elderly
Bio Information Form

Date Information Submitted: 11/04/2011

Agency Name: NYS Dept. of Public Service

Name: Scott Dean

Title: Utility Cons. Specialist

Complete Mailing Address: 295 Main Street, Buffalo NY 14203

Phone:

Fax:

Email address:

Website address: www.AskPSC.com

What age range do you serve? All New York State citizens

A brief description of your position: outreach, education, for Western New York State

A brief description of what your agency does: NYS PSC ensures safe, secure, and reliable access to electric, gas, telecommunications and water services to NYS residential and business customers, at just and reasonable rates.

Please list any other programs your agency provides: Consumer Helpline (inquiries or complaints about utility service or billing) 1-800-342-3377
Consumer Hotline (gas or electric shutoffs) 1-800-342-3355
Consumer Information 1-888-AskPSC1, Consumer Opinion Line 1-800-335-2120